



Case Study	
Client:	East Midlands JIP (through Lincolnshire County Council)
Project:	SDS support
Client situation:	<p>The East Midlands councils with responsibility for adult social care were in the process of transitioning to a self-directed support (SDS) service delivery model. Each of the councils in the region were at different stages of implementing SDS and had specific support requirements.</p> <p>iMPOWER met with each of the councils to do a high-level requirements list based on their individual circumstances. The support provided by iMPOWER was then tailored around the specific needs of each council. iMPOWER developed open source-type solutions that councils could customise to ensure that they were fit for purpose and aligned with the councils' individual objectives.</p> <p>iMPOWER was commissioned to support the East Midlands Joint Improvement Partnership (JIP) through delivering:</p> <ul style="list-style-type: none"> ➔ Three regional workshops – commissioning, social capital, and workforce ➔ Six action learning sets – three on User Led Organisations, and three on mental health ➔ Six individual support days to each of the nine councils – these were in the areas of: <ul style="list-style-type: none"> ➔ Financial modelling ➔ Resource Allocation System / Self-Assessment Questionnaire development ➔ Commissioning ➔ Two networking dinners – one for directors and one for personalisation leads
Outcomes:	<p>The client objectives were met by:</p> <ul style="list-style-type: none"> ➔ Delivering individual bespoke support requirements to each of the participating councils ➔ Delivering regional activities that ensured better coordination of work in areas where joint working/policy were required ➔ Supporting the JIP to get key messages across to the councils <p>The client felt that they benefited through:</p> <ul style="list-style-type: none"> ➔ Our delivery of key timely insight (e.g. in commissioning and in action learning sets) to the councils that we worked with ➔ Our delivery of key activities that the JIP could build on ➔ Improved transition planning within each council (e.g. better understanding of financial requirements and impact) <p>The key difference in our approach was that we were able to tailor our support to each of the councils in the region.</p> <p>The project built our relationship with the JIP and they have expressed an interest in working with us in the near future.</p> <p><i>“iMPOWER effectively supported individual councils in the East Midlands to move forward on specific areas to implement self-directed support. The insight that iMPOWER provided specifically around</i></p>



commissioning and financial modelling supported the councils to make timely decisions about future commissioning approaches. The Joint Improvement Partnership is now building on the work that iMPOWER delivered to continue the transformation of adult social care in the region, specifically around further utilising the action learning sets model."

Jan Clark, personalisation programme director, East Midlands Joint Improvement Partnership

